

## GELMAN NEWS

### Major Network Re-Structuring This Week

by **Ciara Martin**  
*Gelman Library IT*

Because this is the inter-session week between the spring semester and the first session of summer classes Gelman IT has planned major network operations and re-structuring that will affect both Public and Staff functions.

We have targeted Wednesday, Thursday, and Friday of this week, May 14th, 2001. What this means is that at times you may lose connection to the Internet, GWMail and GroupWise. We will do our best to keep disruption to staff and public services to a minimum. If you have any questions, please do not hesitate to contact IT through GroupWise messages to 'helpme' or call x4-8278.

Thank you for your patience and understanding.

### Council of Librarians Announces New Officers

by **Martin Courtois**  
*Chair, Code and By-Law Committee*

Elections for Council of Librarians officers and committee members were held during April. Here are the winners:

**Vice Chair/Chair Elect:** Caroline Long. Caroline will serve as Vice Chair during 2001-02 and as Chair during 2002-03.

**Parliamentarian:** Avril Cunningham-Stillion. This is a one-year term for 2001-02.

**Secretary:** Vera Fullerton. This is a one-year term for 2001-02.

**Code and Bylaws Committee:** Mary Faith Pankin and David Killian. Both Mary Faith and David will serve two-year terms for 2001-03.

#### Librarian Review and Development

**Committee:** Shmuel Ben-Gad and Marty Courtois. These are two-year terms, 2001-03.

#### Alternate for Librarian Review and Development Committee:

Marifran Bustion. One year term, 2001-02.

**Grievance Committee:** Debbie Bezanson and Francine Henderson. Both members serve two-year terms, 2001-02.

**Alternate for Grievance Committee:** Anne Emery. Anne serves a One-year term, 2001-02.

Congratulations to Council's new officers and committee members.

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## Special Collections Department Information Session

by **Karen Greisman**  
*Special Collections*

On Thursday, May 10, from 10:00 a.m. to noon, in the Special Collections Reading Room and beyond, the Special Collections Department presented an educational and entertaining program to showcase and demonstrate its services, treasures, and challenges. The audience for the event consisted of staff from the Staff Management Group (SMG) and the Librarian Council. They were given folders containing an Abstracted Version of *The George Washington University Historical Almanac: 2001*, as well as assorted printed materials about Special Collections.

To facilitate tours, attendees were divided into five groups, who rotated through the department, visiting reading rooms, the University Archives, the Kiev Room, processing areas, and offices. Group Leaders were: David Anderson, Lyle Slovick, LaNina Clayton, Nancy Richards, and Ed Keller.

In the Reading Room, some enticing items from Special Collections were displayed and discussed. Lyle talked about Freeman and Watts and showed lobotomy tools. David brought some sports memorabilia and also talked about GW during World War II.

Nancy talked about the Berryman Political Cartoon Collection and also showed a miniature book that contains an inaugural address. LaNina discussed the value of exhibitions and programs for the University and the metropolitan area.

Another highlight of the morning was the "Reference Scenarios". In these "vignettes," staff in Special Collections, impersonating generally befuddled patrons, posed the type of questions that may be and have been asked, and the staff responded in their best customer relation's manner. The "actors" portraying the questioners

may have had the most fun, because as was pointed out by the speakers, the range of preparation and general knowledge of those who make inquiries is considerable, and not always impressive.

There were also some scripted scenes, featuring La Nina, David, Lyle, Nancy, Ed and Francine. For instance, David played himself while Ed played President Trachtenberg. Lyle dressed up as the GW Mascot, George Washington, properly costumed, wearing a "George head".

Francine read questions that had been submitted by the staff. One issue that came up was the loaning of materials from Special Collections. There can be special loans to faculty and departments. LaNina discussed exceptions to regular hours. Ed talked about collection hours and also the use of WRLC facilities. Also, he talked about some of the large unprocessed collections and how they are accessed.

It appeared that the session was very informative and everyone had a good time. As usual, Erica made sure that delectable refreshments were available.

## Staff Recognition Awards Ceremony a Success!

by **Cynthia Holt**  
*Staff Association Committee*

The annual Staff Recognition Awards Ceremony took place on Monday, May 7<sup>th</sup> at the Wyndham City Center with approximately 85 staff attending. The room was quite nice and the food was tasty and plentiful. Staff spent much time socializing with folks from throughout The Gelman Library System.

This year, in response to staff feedback, the Staff Association Committee decided to make the awards more meaningful by limiting them to four specific categories with one winner in each category.

Although most staff members carry out their jobs with pride and excellence, award nominees were singled out by colleagues for going above and beyond. Each nominee received a framed certificate of appreciation signed by the University Librarian. Each individual award winner received an award fashioned from wood in the shape of a book, with a working clock on one side and an engraved plaque on the other; and a \$40 gift certificate to Borders. The group award winner received an engraved plaque and \$60 in gift certificates to Simon Malls. The comments below are paraphrased from the nomination forms received by SAC.

We should all be extremely proud of these outstanding staff members!

### **Outstanding Contribution to Customer Service**

**Awardee: Shmuel Ben-Gad (Reference and EIG):** In his years as a Gelman reference librarian, Shmuel has consistently rendered exceptional customer service, whether it be staffing the reference desk, roving on the first floor, conducting individual reference assistance appointments, or teaching research classes. He constantly volunteers to assume new duties and responsibilities, earning him a dedicated constituency of professors and students.

**Honorable Mention:**  
**Tahirih Wilson** (*Acquisitions*)

### **Outstanding Contribution to Library Effectiveness**

**Awardee: Collection Management Services Department (CMS):** The Collection Management Services Department showed their commitment to Library effectiveness in the Spring of 2000 in successfully undertaking and completing a huge project to clear the backlog of books which had built up in the past few years due to circumstances beyond their control. They were able to process 4000 firm and approval books as part of the initial

goal and, when they accomplished the original goal so quickly, process another 500 gift books.

### **Honorable Mentions:**

**Shafi Azimi** (*Business Office*)

**Nia Phillips Boykins** (*Human Resources*)

**Valerie Emerson** (*Building Operations and Reference and EIG*)

**Administrative Services Unit  
Business Office**

### **Outstanding Innovator**

**Awardee: Alan Lloyd (Acquisitions):** Another short-time staff member, Alan has significantly improved the organization and effectiveness of gifts processing. He set up a system to inventory gifts and allow librarians to more readily assess gifts, resulting in an increased flow in gifts processing. Alan immediately understood the Library System's mission with a strong commitment to excellent service to donors, students, and library staff.

### **Honorable Mention:**

**Chris Walker** (*Acquisitions*)

### **Outstanding Leadership**

**Awardee: Andrea Stewart (Administration):** Andrea has demonstrated outstanding leadership in not only handling her own responsibilities as the AUL for Administration, Development and Personnel, but also those of the Senior Personnel Specialist in the past year. She also stepped up to the plate to assume the responsibilities of the Fiscal Operations Manager when that position became vacant. Not one to just "get by", Andrea was instrumental in rallying Human Resources, Administration, and Business Office colleagues to form the highly successful Human Resources Management Team. Gelman has seen great strides in its ability to fill positions, due in no small part to Andrea's leadership of the team and her patient bridge-building with the GW Human Resources staff. Andrea has demonstrated great leadership skills, modeling a collegial approach, mentoring those with less experience, and demonstrating the power of looking beyond the

edge of her desk to see how Gelman's processes can be woven together into a well-functioning whole.

**Honorable Mention:**

**Delia Rafuson** (*Acquisitions*)

Also recognized was the achievement of staff that had either been promoted or assumed positions with greater responsibility.

**Shafi Azimi**

Principal Account Clerk to Executive Assistant

**Nia Phillips Boykins**

Executive Aide to Personnel Specialist

**Rahila Danish**

Senior Account Clerk to Accounts Specialist

**Bruce Hassell**

Library Specialist I to Library Manager I

**Mike Knapp**

Computer Operator to Systems Specialist

**Ciara Martin**

Junior Programmer Analyst to Senior Programmer Analyst

**Alicia Miller**

MIS Manager to Manager, Organization Development, Strategic Planning and Systems Training

**Emma Mosby**

Office Manager to Manager, Administrative Services

**Tara Patterson**

Library Specialist I to Library Specialist II

**Gerald Phillips**

Library Manager II to Library Manager III

**Andrea Stewart**

Assistant University Librarian for Administration, Development and Personnel

**Janice Wills**

Logistics Coordinator to Principal Accounts Clerk

**Tahirih Wilson**

Library Specialist II to Information Specialist

**Cathy Zeljak**

Librarian II to Librarian III

**Thank You to Dorich and Abigail**

by Gale Etschmaier  
*Administration*

As Gerald Phillips assumes his role as Manager of GLIS and Media, I would like to give a special thanks to Dorich Scott and Abigail Constantino for their hard work and willingness to assume additional responsibilities for the more than a year-long period when the Media Resources Manager position was vacant. During this time, in addition to his Reference and public computing support position, Dorich served as the Acting Head of Media Services during a critical transition period. As Dorich assumed this role, Abigail took on hiring, supervision, and scheduling of the students in the telephone center and payroll reporting. I greatly appreciate their flexibility, commitment, and dedication in their contributions to Gelman.

**CAMPUS NEWS**

**The George Washington University  
Holiday Schedule**

by **Teena Bedola**  
*Administration*

Attached as **Attachment A**. The University holiday schedule for the Fiscal Year 2001-2002.

## **GELMAN HUMAN RESOURCES UPDATE**

### **Vacancy Listing**

Please see **Attachment B** for Gelman's Vacancy Listings.

## **CONFERENCES**

### **Phi Beta Delta Honor Society for International Scholars Induction**

by **Teena Bedola**  
*Administration*

Please see **Attachment C** about the Annual Fulbright reception attended by Gale Etschmaier and Mary Faith Pankin on May 1, 2001.

## **OTHERS**

### **ILRT -- Invention of Library – Related Things**

by **Teena Bedola**  
*Administration*

The second part of the invention and history of library items' article found in *ALA Cognotes* is an article highlighting the invention and history of three library-related items. This edition of *RT*, we select... Paper.



“Where would books be without paper? Empty and not in a library, that’s for sure!

Cleopatra, Moses, Julius Caesar, and many other great figures from history never crumpled up or saw a piece of paper. During the times in which such people lived, writing and drawing were done on slabs of stone, tree, bark, papyrus, animal skin, cloth, and just about anything else that could be found.

Not until A.D. 105 did paper come into the world. It was invented by Ts'ai Lun, a Chinese politician. Ts'ai began by taking pieces of old rope, rags, tree bark and rotted fishnet and soaking them in a partially filled tub of water. Using a heavy club, he pounded the mixture into pulp, which he poured into a mold. When the pulp had dried, Ts'ai opened the mold and removed the world's first sheet of paper.

For over 500 years, the art of papermaking remained in China. Finally, in the seventh century, the art spread to Japan, and from there to the rest of the world. Until the early 1800's, all paper was made from rags and cloth. Each sheet was made individually, and a good worker could produce about 750 sheets a day.

During the days of rag paper, a bizarre thing transpired. A man named Stanwood, a paper manufacturer, found that he was running short of rags. Stanwood's solution to this problem was, to say the least, enterprising: he began importing Egyptian mummies for the sole purpose of unwrapping them and using the burial cloth to make paper. According to paper historians, the method produced an excellent, heavy brown paper that was sold to grocers for wrapping meat and vegetables. The grisly enterprise, however, came to a sudden halt a few months later when a cholera epidemic broke out among workers assigned to unwrap the mummies.

Around the middle of the nineteenth century, an American by the name of William Tower invented a means of making paper from wood pulp, rather than from rags. Because the new process was easier and more economical, within a short period

of time, most paper in the world was being made this way.

The industry expanded rapidly, and paper, which had previously been a hot commodity, soon became abundantly commonplace. A wide range of all sorts of new paper products began to appear on the market. In 1841, the envelope was invented. Nine years later, in 1850, the first paper bags were made. In 1894, machines for making paper boxes came into being.

Paper -- where would we be without it?"

**Consider what you have in the smallest chosen library. A company of the wisest and wittiest men that could be picked out of all civil countries, in a thousand years, has set in best order the results of their learning and wisdom. The men themselves were hid and inaccessible, solitary, impatient of interruption, fenced by etiquette; but the thought which they did not uncover to their bosom friend is here written out in transparent words to use, the strangers of another age.**

-- Ralph Waldo Emerson --



## CALENDAR OF EVENTS

**Exhibit - *Africana Women at the Dawn of the New Millennium***

**1/24/01** Mon.-Sat. 10:00 a.m. – 5:00 p.m. – Charles Sumner School Museum – Farragut  
**Through** North Metro Station – 1201 17<sup>th</sup> St., Washington, DC 20036, (202) 442-6060  
**6/21/01**

**Exhibit - *Shall We Dance? Selections from the Dance Archives of the Greater Washington Region***

**4/26/01** Mon.-Fri. 9:00 a.m. – 5:00 p.m.  
**Through** The Gelman Library Special Collections Department – Room 207  
**12/21/01** Call (202) 994-7549 for more information.

**THIS WEEK IN LITERARY  
HISTORY**

May 13, 1916	<b>Sholem Aleichem</b> , creator of Tevye, popularized in the musical comedy <i>The Fiddler on the Roof</i> , dies in New York.
May 14, 1956	<b>Angus Wilson's</b> <i>Anglo-Saxon Attitudes</i> is published.
May 15, 1856	In Chittenango, New York, <i>Oz</i> and 13 other Oz books are born.
May 15, 1886	Having not left her home, literally, since 1865, <b>Emily Dickinson</b> dies of nephritis in Amherst, Massachusetts.
May 16, 1717	<b>François Marie Arouet (Voltaire)</b> is imprisoned for the first time in the Bastille after being suspected of writing subversive satire.
May 17 1836	Novelist and sports writer, <b>Robert S. Surtees</b> is born at The Riding, Northumberland.
May 18, 1872	<b>Bertrand (Arthur William) Russell</b> , mathematician and philosopher, born in Trelleck, Wales.
May 19, 1897	<b>Oscar Wilde</b> , released from Reading Gaol.
May 19, 1935	After a motorcycle crash in Dorset, <b>T.E. Lawrence</b> ( <i>Lawrence of Arabia</i> ), dies at 46.

## **Phi Beta Delta Honor Society for International Scholars Induction**

by **Mary Faith Pankin and Gale Etschmaier**  
*CMS Administration*

The annual Fulbright reception combined with the induction ceremony for the Beta Omicron Chapter of Phi Beta Delta was held May 1, 2001 in the Elliott School Commons, Stuart Hall.

This organization, established in 1987 (and 1992 for the GW chapter), is the first national honor society dedicated to recognizing scholarly achievement in international education. Members can be international and American graduate and undergraduate students, faculty, staff, and administrators. Current officers are: President, Cynthia Jacobs-Carter; Chapter Coordinator, Eileen Evans; Treasurer, Gale Etschmaier; Secretary, Mary Faith Pankin.

Six new members were inducted, including Gelman's own Erica Aungst.

Visiting Fulbright Professor Irina Naoumova then presented a brief but warmly received keynote address. She is Professor in Management Science and Head of the Department of Management at Kazan State University, Russia. Her talk was: "The Alliance of Universities for Democracy: the Experience of International Cooperation." She is a member of the board of directors of this organization (<http://sunsite.utk.edu/audem>), whose goals are:

To enhance the role of education in promoting democratic institutions  
To strengthen links between people and organizations involved in higher education reforms and democratization  
To help Eastern and Central European universities to find their place in the marketplace and become a leading force for democracy in their countries.

Categories of membership are: institutional, regular and associate members, supporting members, and individual members.

The benefits of the group are:

Will help individuals broaden international networks  
Will help Eastern and Central European universities to reconnect with academic communities  
Will help educators understand a unified Europe  
Will strengthen use of travel funds through participation in an annual conference, held in different member countries (including the U.S.).



## RENAISSANCE TIMES

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